

Veolia Water Outsourcing Limited

Safety, Health, Environment and Quality Policy

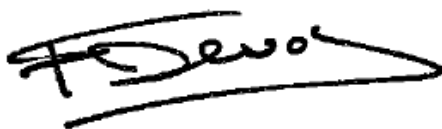
This Policy applies to all activities undertaken by Veolia Water Outsourcing Limited (VWOL) employees.

Our objectives are to provide a service that builds, operates and maintains other organisations' water related assets. We respect the safety of employees, other stakeholders (including general public) and the environment. We are dedicated to the sustainable development of VWOL. We will achieve this through our commitment to:

- Achieve an objective of zero harm based on the belief that all harm is preventable.
- Comply with all relevant legislation, contractual obligations and company standards as minimum requirements.
- Provide high levels of quality, customer satisfaction, customer service and innovative working techniques.
- Review the impact of all activities, continually striving to reduce the risk of harm to people and the environment by having a robust risk assessment process.
- Prevent pollution and wherever practicable, reduce waste by use of alternative materials, re-use, recycling and improving efficiency.
- Optimise energy, natural resource and raw material use.
- Involve all VWOL employees in the safety, health, environmental and quality programmes to ensure they can fulfil and are accountable for clearly defined responsibilities.
- Develop and maintain contingency plans to address emergencies or other foreseeable major incidents.
- Provide necessary organisation, training, resources and communication to enable all employees to discharge their responsibilities safely with respect for others and the environment.
- Sustain a programme of continual improvement in health, safety, environmental and quality performance by incorporating suitable measurement and monitoring mechanisms.
- Communicate with key stakeholders in order to understand their expectations and encourage them to develop and improve the safety of and minimise the environmental impact of their practices.

The VWOL Safety, Health, Environment and Quality policy is consistent with, and reflects, the aims and objectives of the Veolia Water UK Corporate Responsibility Policy and Principles and Veolia Environnement Values and Principles.

Implementation of this policy is the direct responsibility of all Board members, line management and employees.



Frederic Devos
Managing Director, Veolia Water Outsourcing Limited

Dated.....31st May 2008.....